

QUICK START CHECKLIST

1. SET UP YOUR COMPANY INFORMATION 
Enter your company information so that it appears correctly on outgoing and internal documents.

2. UPLOAD YOUR COMPANY LOGO 
Make sure your logo is visible on all your outgoing documents, so everyone knows who they're doing business with!

3. CUSTOMIZE DOCUMENT FIELDS 
Ensure that your documents reflect your business terms, advertise your brand, and communicate clearly with your customers, vendors and drivers.

4. SET UP YOUR INSURANCE PROVIDER 
Ensures your insurance is kept up to date — also allows you to extend coverage to your Owner/Operators. You can't Dispatch loads without insurance!

5. CREATE YOUR USERS' PERSONNEL RECORDS 
Set up an account for everyone at your company who will be using Tailwind directly.

6. REVIEW PERSONNEL SECURITY 
Make sure your users are only seeing the information they need to do their jobs.

7. CREATE YOUR DRIVERS' PERSONNEL RECORDS 
Lets you assign Drivers to Dispatches — and lets you pay them for their work!

8. CREATE YOUR SALES/ACCOUNT REPS' PERSONNEL RECORDS 
Lets you assign Sales/Account Reps to Quotes and Orders — and lets you pay them for their work!

9. CREATE EQUIPMENT RECORDS FOR TRACTORS/TRAILERS 
You need to have your equipment in the system if you want to use it for Dispatching. Don't forget any Owner/Operators!

10. CREATE VENDOR RECORDS FOR YOUR CARRIERS & OWNER/OPS 
Lets you Dispatch loads to specific carriers, and pay them when the job is done.

11. CREATE CUSTOMER RECORDS 
You need Customer records to create Orders and, eventually, Invoices. Don't forget to set up their credit terms.

12. CREATE LOCATION RECORDS 
If you have company warehouses/yards or border crossings you frequent, this will let you easily include them in Dispatch routes.